

Print, copy, scan

HP Smart Tank 500 All-in-One Printer



High-quality, high-capacity ink tank printing with all-in-one versatility.

This high-capacity ink tank printer delivers uncompromising quality and helps reduce interruptions. Get high-volume printing at a low cost – up to 8,000 colour or up to 6,000 black pages.¹



Print without restraints.

- Latest technology delivers outstanding quality.
- Count on dark, crisp text, and get vibrant colour graphics for all your prints.
- Print fade-resistant photos that last.²
- Create borderless brochures, flyers, photos, and other documents that look great - right in your office.



Faster connections, easy productivity

- Get up to 38% faster speeds compared to previous HP Smart Tank.³
- Get the features you need for work and other tasks with copy and scan functions.



High-volume, low-cost printing – innovative design

- Easily monitor and maintain ink levels with an integrated tank design and an automatic ink sensor.
- Easily refill your ink tank system with spill-free, resealable bottles.⁴
- Get up to 8,000 colour pages or up to 6,000 black pages.¹

¹ Black and composite colour average per bottle (cyan/magenta/yellow) Results based on HP methodology and continuous printing of ISO/IEC 24712 test pages. Not based on ISO/IEC 24711 test process. An additional black ink bottle is required to print 8,000 colour test pages. Actual yield varies based on content of printed pages and other factors. Some ink from included bottles is used to start up the printer. For more information about fill and yield, see: hp.com/go/learnaboutsupplies ² For more information, see hp.com/go/printpermanence ³ Compared with HP Smart Tank/Ink Tank All-in-One Printer series. Excludes first set of ISO test pages. For details, see hp.com/go/printerclaims ⁴ When used in accordance with set up instructions.

Technical specifications

Functions	Print, copy and scan
Print	
Technology	HP Thermal Inkjet
Duplex print options	Manual (driver support provided)
Print colours	Yes
Speed ¹	Black (draft, A4): Up to 22 ppm; Colour (draft, A4): Up to 16 ppm; Black (ISO): Up to 11 ppm; Colour (ISO): Up to 5 ppm; Colour photo (normal, Photo Paper, 10x15 cm): As fast as 76 seconds
First page out	Black (A4, ready): As fast as 14 seconds; Colour (A4, ready): As fast as 21 seconds
Resolution	Black (best): Up to 1200 x 1200 rendered dpi; Colour (best): Up to 4800 x 1200 optimized dpi colour when printing from a computer and 1200 input dpi
Standard print languages	HP PCL 3 GUI
Borderless printing	Yes (up to 210 x 297 mm)
Scan	
Type	Flatbed
Technology	Contact Image Sensor (CIS)
Resolution	Hardware: Up to 1200 x 1200 dpi; Optical: Up to 1200 dpi; Enhanced: Up to 1200 dpi
Max scanning size	Flatbed: 216 x 297 mm
Scan to	PDF
Grayscale levels	256
Bit depth	24-bit
File format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Copy	
Speed ²	Black (ISO): Up to 10 ppm; Colour (ISO): Up to 2 ppm
Colour copy capability	Yes
Resolution	Black (text and graphics): Up to 300 dpi; Colour (text and graphics): Up to 300 dpi
Max copies	Up to 99 copies
Display	7 segment + 2-inch icon display
Duty cycle (monthly, A4)	Up to 1,000 pages
Control panel	4 LEDs and 6 buttons (cancel, resume, colour copy, black copy, info, power button), with one ICON LCD
Recommended monthly page volume	400 to 800 pages
Connectivity	
Connectivity (standard)	Hi-Speed USB 2.0
Mobile printing capability	USB Only
Media	
Paper handling	Input: 100-sheet input tray; Output: 30-sheets output tray
Type	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Inkjet Hagaki, Plain Paper, Thick, HP Tri-fold Brochure Paper, Glossy, Plain Paper, Light/Recycled
Weight (Supported)	Plain paper: 60 to 90 g/m ² ; Envelopes: 75 to 90 g/m ² ; Cards: up to 200 g/m ² ; Photo paper: up to 300 g/m ²
Weight (Recommended)	75 g/m ²
Sizes (Supported)	A4; B5; A6; DL envelope, legal
Processor speed	800 MHz
Memory	Standard: 256 MB; Integrated memory
Compatible operating systems	Windows 10, 7; macOS Sierra v10.12 (previously OS X), macOS High Sierra v10.13, macOS Mojave v10.14
Minimum system requirements	PC: Windows 10, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, Internet connection, USB port, Internet Explorer 8; Mac: macOS Sierra v10.12 (previously OS X), macOS High Sierra v10.13, macOS Mojave v10.14, 1 GB HD; Internet; USB
Environmental	
Acoustics	Acoustic power emissions (active, printing): 6.5 B(A); Acoustic pressure emissions: 51 dBA
Operating environment	Operating temperature range: 5 to 40° C; Recommended operating temperature: 15 to 30° C; Operating humidity range: 15 to 80% RH (non-condensing); Recommended operating humidity range: 20 to 80% RH; Storage temperature range: -40 to 60°C; Non-operating humidity range: 5 to 90% RH (non-condensing)
Energy savings feature technology	HP Auto-Off Technology
Power specifications	Power supply type: Internal (Built-in) power supply; Power supply required: Input voltage 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz). High voltage: Input voltage 200 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3Hz); Power consumption: ³ 0.11 watts (Manual-Off), 3.17 watts(Ready), 0.75 watts (Sleep)
Warranty features	One year of 24/7 world-class technical support services through hp.com/support ; One-year or 30,000 pages limited hardware warranty, whichever is earlier from the date of purchase; user replaceable parts have separate warranty periods
Dimension⁴	447 x 373 x 158 mm
Weight	5.14 kg
What's in the box	HP Smart Tank 500 All-in-One; HP GT53XL 135-ml Black Original Ink Bottle; HP GT52 70-ml Cyan Original Ink Bottle; HP GT52 70-ml Magenta Original Ink Bottle; HP GT52 70-ml Yellow Original Ink Bottle; USB Cable; Power cord [For more information about fill and yield, see hp.com/go/learnaboutsplies]

Ordering information

Number	Description
4SR29A	HP Smart Tank 500 All-in-One Printer (India only)
Replacement bottles⁵	
Number	Description
1VV21AA	HP GT53XL 135-ml Black Original Ink Bottle (~6,000 pages)
M0H54AA	HP GT52 70-ml Cyan Original Ink Bottle (~8,000 pages)
M0H55AA	HP GT52 70-ml Magenta Original Ink Bottle (~8,000 pages)
M0H56AA	HP GT52 70-ml Yellow Original Ink Bottle (~8,000 pages)
HP Care Packs	
Number	Description
U9NQ9E	HP 2-yr Next Business Day Exchange MFP Page Limit - E SVC
UA5C0E	HP 3-yr Next Business Day Exchange MFP Page Limit - E SVC
U9NR2E	HP 2-yr Onsite Exchange MFP Page Limit - E SVC
UA5C1E	HP 3-yr Onsite Exchange MFP Page Limit - E SVC
U9NR5E	HP 2-yr Return MFP Page Limit - E SVC
UA5C2E	HP 3-yr Return MFP Page Limit - E SVC
Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to hp.com/go/cpc	
Recommended Papers⁶	
Number	Description
C6818A	HP Professional Inkjet Paper, Glossy, A4, 50 sheets, 180 g/m ²
Q6593A	HP Professional Inkjet Paper, Matte, A4, 200 sheets, 120 g/m ²
Q8008A	HP Advanced Glossy Photo Paper, 10 x 15 cm, 60 sheets, 250 g/m ²
Q5456A	HP Advanced Glossy Photo Paper, A4, 25 sheets, 250 g/m ²
Q8691A	HP Advanced Glossy Photo Paper, 10 x 15 cm, 25 sheets, 250 g/m ²
CG850A	HP Glossy Photo Paper, A4, 20 sheets, 180 g/m ²
CG851A	HP Glossy Photo Paper, 10 x 15 cm, 20 sheets, 180 g/m ²
HP Inc offices	
India	(80) 2612 9000 hp.com/in
For more information, please visit us at hp.com/apac/homeandoffice	
HP Order-a-Cartridge⁶	
Call HP's Order-a-Cartridge ⁶ service and have them conveniently delivered to your doorstep.	
India	1800 3003 3003
HP SureSupply⁶	
Discover how HP SureSupply redefines convenience in purchasing printer cartridge supplies online. To order online, please visit hp.com/apac/oac for more details.	



¹ Either after first page or after first set of ISO test pages. For details see: hp.com/go/printerclaims ² Speed specifications have been updated to reflect current industry testing methods. ³ Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. ⁴ Dimensions vary as per configuration ⁵ Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details see hp.com/go/learnaboutsplies. The ink supplies shown are compatible with this printer. Not all of the supplies shown are available for sale in all countries. ⁶ Available in selected countries only.

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